



Harney District Hospital
10300 SW Greenburg Rd.
Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

March 21, 2022

Re: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a recent data security incident experienced by Harney District Hospital that may have impacted your information. Please read this letter carefully as it contains information about the incident and steps you can take to protect your information.

What Happened. On or around November 24, 2021, we discovered that an unauthorized third party claimed to have accessed certain systems in our environment. In response, we took immediate steps to secure our systems and engaged an independent digital forensics and incident response firm to determine what happened and if any personal information had been accessed or acquired without authorization because of this incident. On February 8, 2022, we learned that certain files containing your personal information may have been acquired by an unauthorized third party in connection with this incident, which is the reason for this notification.

What Information Was Involved. The potentially impacted information may have included your name, <<variable text>>.

What We Are Doing. As soon as we learned of the incident, we took the measures described above. In addition, we implemented measures to enhance the security of our digital environment to minimize the likelihood of a similar event occurring in the future.

We are also providing you with information about steps you can take to help protect your personal information and, as an added precaution, offering complimentary identity protection services through IDX, a data breach and recovery services expert. These services include <<twelve (12) / twenty-four (24)>> months of credit monitoring¹, a \$1,000,000 identity fraud loss reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you to resolve issues if your identity is compromised.

What You Can Do. We are not aware of any misuse of your information as a result of this incident. Nonetheless, we encourage you to enroll in the complementary services being offered through IDX. To enroll, please go to <https://app.idx.us/account-creation/protect> or call 1-800-939-4170. When prompted, please provide the following unique code, <<XXXXXXXXXX>>, to receive the services. The deadline to enroll is June 21, 2022. In addition, you can review the resources provided on the following pages for additional steps to protect your personal information.

¹ To receive credit monitoring services, you must be over the age of eighteen (18) and have established credit in the United States, have a Social Security number in your name, and have a United States residential address associated with your credit file.

For More Information. If you have any questions regarding the incident or would like assistance with enrolling in the credit and identity monitoring services, please call 1-800-939-4170 between 6:00 A.M. to 6:00 P.M. Pacific Standard Time from Monday to Friday.

The security of your information is our top priority at Harney District Hospital, and we are committed to safeguarding your data and privacy. Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

Catherine White

Catherine White
Chief Financial Officer
Harney District Hospital

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every twelve (12) months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.